



## Canadian iPod Levy Refund Program

If you purchased an iPod or iPod mini in Canada between December 13, 2003 and December 21, 2004, you may be eligible for a refund of the Canadian Private Copying levy that was applied to the iPod purchase price.\* During that time period, an iPod with up to 10GB was levied \$15.00 and an iPod with over 10GB was levied \$25.00.

\*Terms and conditions apply.

### Claim Form

#### How to get your refund.

To request a refund, you must print, complete and sign the claim form below. Attach your proof of purchase (sales receipt or invoice) to the completed claim form and mail them to the address below. Received claim forms will be checked for validity, and qualifying purchasers should receive their refunds in four to six weeks from the date your claim form is processed. All requests must be postmarked on or before December 31, 2005. Money that is unclaimed by December 31, 2005 will be donated to the Canadian Red Cross.

#### Fill out the claim form.

To receive your refund, you must fill out the claim form completely. Please print legibly. **The claim form must be postmarked on or before December 31, 2005.**

First name  MI  Last name   
Address   
City  Province  Postal Code   
Phone number  Email   
Store where iPod was purchased   
iPod serial number  iPod model number   
Date of purchase  **All information is complete and accurate. (signature)**

#### Mail it in and get your refund cheque.

Send the completed claim form, **on or before December 31, 2005**, with a copy of your proof of purchase for the iPod, to: **Canadian iPod Levy Refund Program • P.O. Box 9822 • Saint John, NB E2L 4P7.** You will receive your refund cheque by mail approximately four to six weeks from the date your claim form is processed.

**Terms and Conditions:** The following terms and conditions govern this refund: • You must have purchased an iPod or iPod mini between December 13, 2003 and December 21, 2004 (the “refund period”) in Canada. • You must be a qualified end customer, not a Reseller, to obtain this refund. • The iPod or iPod mini must have been purchased from the online Apple Store, Apple Telesales, or a reseller located in Canada. The refund is \$15 for each iPod up to 10GB, and \$25 for each iPod more than 10GB purchased during the refund period. • TO RECEIVE A REFUND, YOU MUST: (1) Submit a completed original claim form. Claim forms may not be altered. You must fill out a separate claim form for each refund claim, and you may claim only one refund per iPod purchased. Duplicate or incomplete claim forms will not be honoured. (2) Submit proof of purchase consisting of an itemized, dated sales receipt, or invoice showing a qualifying iPod purchased, and the reseller’s name, if applicable. NOTE: Order acknowledgements, packing slips, and purchase order copies do not qualify. If you purchased your iPod or iPod mini from the online Apple Store or Apple Telesales, you may request a duplicate sales receipt at [www.apple.com/support/store](http://www.apple.com/support/store). If you purchased your iPod or iPod mini through a reseller, please contact the reseller directly to obtain a duplicate receipt. (3) Mail the envelope enclosing your completed original claim form and proof of purchase to Canadian iPod Levy Refund Program P.O. Box 9822, Saint John, NB E2L 4P7. All refund requests must be postmarked on or before December 31, 2005. • Lost, late, or misdirected mail is not the responsibility of Apple or its agents. • **Allow four to six weeks from the date your claim is processed to receive your refund.** • Cheques must be mailed to an address within Canada. • This refund is void where prohibited or restricted by law. • This refund is not valid in conjunction with any other Apple promotion or offer except as specifically permitted by the terms and conditions of such other offer or promotion. • Apple is not responsible for printing errors. • You should keep copies of these Terms and Conditions, your completed claim form and your proof of purchase for your records. • Claim Forms will not be returned and become the property of Apple. • **To check the status of your refund request, go to [www.rebatetrak.com](http://www.rebatetrak.com). Your claim form number is 898K5. You will need to record this claim form number or keep a copy of this form in order to use RebateTrak.** • For more information about your refund request, please send an email to [applepromos@resolvecorporation.com](mailto:applepromos@resolvecorporation.com).