



Mac OS X Up-To-Date

Make sure your new Mac has the latest version of Mac OS X.

Mac OS X v10.6 Snow Leopard refines the elegant Mac OS X user experience with lots of little touches and performance improvements that will make using your Mac even more enjoyable. It also includes a few big foundation technologies designed to tap the power of today's computer hardware and provide a strong base for innovation.

Customers who purchase a qualifying product (defined in the Terms and Conditions) between June 8, 2009, and December 26, 2009, can upgrade to Mac OS X v10.6 Snow Leopard for US\$9.95 (subject to applicable Terms and Conditions).*

**Expected product availability:
September 2009.**

Qualifying Products

A Mac computer (referred to as a "qualifying product") qualifies for this program if it was sold by an Apple Authorized Reseller or Apple Inc. between June 8, 2009, and December 26, 2009, and does not include Mac OS X v10.6 Snow Leopard. (see "Terms and Conditions" for qualifying computers). Your date of purchase and the computer marketing part number are used to determine whether your order qualifies for this program. An example of a marketing part number is shown at right. Visit the Mac OS X Up-To-Date website at www.apple.com/ca/macosx/uptodate for more information, including how to determine your computer's marketing part number.



Multiple Qualifying Products on a Single Invoice

If you purchase multiple qualifying products on a single invoice, you can either (1) purchase a Single-User upgrade kit for each qualifying product for US\$9.95 each plus appropriate sales tax*; or (2) purchase fewer Single-User upgrade kits and request the Right to Copy for the remaining qualifying products. See "Terms and Conditions" for program details.

*Covers product plus shipping and handling fee. U.S. customers add appropriate state sales tax.

This program ends December 26, 2009. Your completed order form must be postmarked or faxed within 90 days of the date of your purchase of a qualifying product (described in this offer) or by December 26, 2009, whichever is earlier.

Visit www.apple.com/ca/macosx/uptodate for more information.



Mac OS X Up-To-Date Order Form

Follow these steps to order:

1. Complete this order form and enclose payment of US\$9.95 and applicable sales tax for each upgrade ordered.
2. Attach a copy of your dated, itemized sales receipt indicating the purchase of your qualifying product and marketing part number. Order acknowledgments, packing slips, and purchase order copies are not valid. Visit www.apple.com/ca/macosex/uptodate to determine if your product qualifies.

3. Mail or fax this order with payment to:

Apple

Mac OS X Up-To-Date

P.O. Box 4051

South Bend, IN 46634-4051

Fax: 800-973-0376

For fax orders, payment must be by credit card. Completed order forms must be postmarked or faxed within 90 days of the date of your purchase of a qualifying product (described in this offer) or by December 26, 2009, whichever is earlier.

To check on the status of your order, go to www.apple.com/uptodate/inquiry. If you need assistance with your mail or fax order, please call Customer Service at 888-840-8433, Monday through Friday, 8 a.m. to 8 p.m. EST. Please note that phone orders are not available for this program.

Expected product availability:

September 2009.

Keep a copy of these Terms and Conditions as well as your completed order form and sales receipt or packing slip for your records.

Limit one Mac OS X v10.6 Snow Leopard upgrade kit per qualifying product purchase.

Ship To:

Name

Company Title

Address

City Province

Postal code Country

Phone number

Email address

Indicate the number of upgrade kits and applicable sales tax:

If more than one qualifying product is purchased on a single invoice, you may elect to upgrade by purchasing one or more upgrade kits for US\$9.95 each and requesting the Right to Copy for all remaining qualifying products for no additional charge.

Mac OS X v10.6 Snow Leopard Single-User upgrade kit Qty: x \$9.95 = \$

Sales tax (based on shipping address) @ % = \$

Note: Sales tax is collected for all U.S. states.

Please consult your local Chamber of Commerce for your applicable sales tax.

Total payment \$

Tax-exempt organizations include a copy of your tax-exempt certificate and provide tax-exempt number

Number of additional qualifying products (Right to Copy)

Note: Total number of upgrade kits and Right to Copy must not exceed number of qualifying products purchased, as indicated on included dated, itemized sales receipt or packing slip.

Select your method of payment:

Credit card Credit card number

Visa MasterCard American Express Expiration date

Name as printed on card

Check or money order enclosed, made payable to "Apple Inc."

Sign and date this form:

I certify that: I am (or my company is) eligible to participate in this program, based upon the Terms and Conditions; I am acquiring this product for my personal (or institutional) use only and not for resale; I will use copies of Mac OS X v10.6 Snow Leopard received under this program in accordance with the applicable end-user license agreement accompanying the product; and I accept the Terms and Conditions of this program. By submitting this order form, I hereby authorize Apple (or its agents) to charge the credit card indicated on this form and/or to contact me to obtain any additional information necessary to process such charge.

Signature _____

Date _____

Stay informed: We'll keep you up to date with Apple news, software updates, special offers, and information about related products and services from other companies.

You're in control. You always have access to your personal information and contact preferences. To review and update your personal contact information, visit www.apple.com/ca/contact/myinfo. To learn how Apple safeguards your personal information, please review the Apple Customer Privacy Policy at www.apple.com/ca/legal/privacy. If you would rather not receive this information, check this box.

Terms and Conditions: This program entitles the purchaser of a qualifying product purchased between June 8, 2009, and December 26, 2009, to upgrade to Mac OS X v10.6 Snow Leopard. • Mac OS X updates, which may currently be downloaded from www.apple.com or software update, are not included in this program. • To receive your Mac OS X v10.6 Snow Leopard upgrade, you must complete the order form and provide a photocopy of a dated, itemized sales receipt indicating the marketing part number(s) of the qualifying product(s) purchased. Order acknowledgments, packing slips, and purchase order copies are not valid. • The program ends on December 26, 2009. Completed order form; payment; and dated, itemized sales receipt must be postmarked or faxed within 90 days of the date of your purchase of a qualifying product (described in this offer) or by December 26, 2009, whichever is earlier. Please note that only credit card orders can be faxed. • This offer is good only in the United States (50 states and the District of Columbia) and Canada, and valid only in accordance with the terms set forth on this certificate. • Void where prohibited by law or where otherwise restricted. • Upon receipt of your completed order form and the required payment, the upgrades from inventory in stock will be shipped within 24 hours via U.S. mail (U.S. postal delivery typically takes 3 to 7 working days). Canadian orders may require additional delivery time due to customs processing. **Expected product availability: September 2009.** • Apple reserves the right to change the terms of this offer at any time without notice. • **By participating in this program, you are agreeing that you are not acquiring the upgrade sold to you under this program for resale.** • Individual end customers who are under the age of 13 are not eligible to participate in this program. Individual end customers who are between the ages of 13 and 18 may only participate in this program subject to these terms and with parental or legal guardian consent to the Terms and Conditions of this program. • Neither Apple nor any of Apple's agents are responsible for any loss, destruction, or theft of your order form or delay in the submission or receipt of your order form. • Incomplete or illegible order forms will not be accepted. Insufficient payment will not be accepted. • Apple is not responsible for printing errors. • **No refunds or returns will be allowed.** • This offer is not valid in conjunction with any other Mac OS offer from Apple. • The Mac OS software and the Right to Copy must be used solely with the products that qualify for this offer. • This offer is limited to one Mac OS X v10.6 Snow Leopard upgrade kit per qualifying computer purchased. • This offer is applicable only to purchases by end users and not by resellers. • Keep a copy of these Terms and Conditions as well as your completed order form for your records. • Qualifying products must be purchased from Apple or an Apple Authorized Reseller located in the 50 United States, District of Columbia, or Canada. • Submissions will not be returned and become the property of Apple. • **This offer is not valid on the purchase of used, auction, or demonstration equipment, except for Apple-certified refurbished systems purchased directly from the Apple Online Store that do not include Mac OS X v10.6 Snow Leopard.** • Apple is not responsible for a credit card authorization that is not received from your credit card issuer or for any issues precluding Apple's ability to charge your credit card for the order. By submitting this order form, I hereby authorize Apple (or its agents) to charge the credit card indicated on this form and/or to contact me to obtain any additional information necessary to process such charge. • Apple makes no representations about the upgrade(s) made available under this program and disclaims any and all liability for any claims arising from use of the products acquired in connection with this offer.