



AppleCare Protection Plan for iPod

Peace of mind for your portable digital music experience.

Key Features

Comprehensive service and support

- Extends telephone support to two years from the date of iPod purchase
- Extends hardware coverage to two years from the date of iPod purchase
- Provides expert support for both Mac and Windows users

Protection for the iPod and iTunes solution

- Covers iPod and included accessories¹:
 - iPod battery
 - iPod earphones
 - Other accessories in the iPod box
- Supports iTunes and connection with iPod

Quality and convenience backed by Apple

- Offers award-winning technical support
- Provides a convenient toll-free telephone number²
- Guarantees genuine Apple replacement parts¹
- Permits transfer of the plan between owners

The iPod and iTunes redefine what digital music should be: great audio on a superlight device, fast download speeds, and ample storage for your music collection. Now, with the AppleCare Protection Plan for iPod, you can be sure that your music will play on.

One number to call for world-class support

Because Apple creates both the iPod and iTunes, they form a truly integrated digital music solution. If you ever have a question about their use, you'll have direct telephone access² to Apple's own technical support group—the people who know iPod and iTunes best. AppleCare representatives can help troubleshoot your iPod and its connection with iTunes. Apple offers the same complete service for both Mac and Windows users.

Investment protection

Every iPod comes with complimentary single-incident phone support within 90 days from the date of purchase and one year of hardware service coverage. The AppleCare Protection Plan extends your service and support coverage for your iPod, its included accessories, and iTunes to two years from the original purchase date of your iPod. With this plan, you get direct access to Apple experts for answers by phone² and anytime access to web-based resources.³ Should your iPod or the included accessories need service, Apple-certified technicians will repair it or provide a replacement using genuine Apple parts.¹

We recommend that you purchase the AppleCare Protection Plan with your new iPod to take maximum advantage of the coverage the plan provides. This comprehensive plan is available for all iPod models, within their one-year limited warranty, that connect to either Macintosh computers or Windows PCs.

Peace of mind at home or on the road

With iPod, you can take your entire music collection everywhere you go. But should your iPod need service, the AppleCare Protection Plan gives you the peace of mind of knowing that Apple provides global repair or replacement coverage.¹

For More Information

For more information about Apple support options, please visit www.apple.com/support in the United States or www.apple.com/ca/support in Canada, or call 1-800-APL-CARE (1-800-275-2273) in the United States or 1-800-263-3394 in Canada.

Note: The AppleCare Protection Plan cannot be sold to consumers where prohibited by law. "Consumers" are persons who use their computers primarily for personal, family, or household purposes.

¹Service coverage is available only for the iPod and its original included accessories (excluding the carrying case) that are defective in materials or workmanship or for battery depletion of 50 percent or more from original specification. Equipment returned for service may be repaired or replaced with functionally equivalent new, used, or refurbished equipment. ²Local telephone fees may apply. Telephone numbers and hours of operation may vary and are subject to change. ³Access to web-based resources requires the use of a compatible ISP; fees may apply.

See AppleCare Protection Plan for iPod Terms and Conditions at www.apple.com/support for complete product details.

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