

Apple Return Authorization Form

Please complete the following form if you do not agree to the terms of Apple's One Year Limited Warranty for an Apple-branded hardware product, that you obtained in the United States or Canada from an Apple Authorized Reseller. You may only obtain a refund if you are seeking to return the product to Apple within 14 days from the date of your original receipt.

Use of this form is only applicable to Apple hardware products obtained from an Apple Authorized Reseller, if the reseller has refused to allow the Apple hardware product to be returned. This form may only be submitted once per individual per Apple hardware product.

For more information, please read the Terms and Conditions.

First name	<input type="text"/>	Last name	<input type="text"/>
Address	<input type="text"/>		
City	<input type="text"/>	State/Prov	<input type="text"/>
Phone	<input type="text"/>		
Email	<input type="text"/>		

Your contact information is needed only for claim processing and will not be used for marketing purposes or shared outside of Apple or its authorized agents.

Where did you purchase your products?

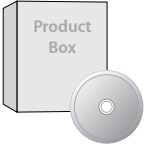
Apple Online Store (not eligible) Apple Retail Store (not eligible)
 Apple Authorized Reseller

You must purchase your hardware from an Apple Authorized Reseller. Apple Online Store or Apple Retail Store purchases can be returned through the existing return process. For more information, please see Apple's Sales Policies at www.apple.com/legal/sales-support/sales-policies/reseller.html

Declaration: I declare under penalty of perjury that the information provided on this form is true and correct. I further declare that I am returning the Apple hardware because I do not agree to the terms of Apple's applicable Limited Warranty and that I have not previously submitted this form for the same product.

Signature	Printed Name	Date
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Your submission must contain three items to be valid

1 The completed claim form (this sheet)	2 Your sales receipt Submit proof of purchase consisting of the original itemized, dated sales receipt(s) showing all products; the selling entity's name and address; and the prices paid for the qualifying products. Handwritten receipts will not be accepted.	3 Your purchase Include the original product, including the media and original packaging containing UPC labels. 
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Terms and Conditions

Qualifying Products, as defined below, must be obtained from an Apple Authorized Reseller located in the 50 United States, the District of Columbia or Canada. Purchases made at the Apple Online Store or the Apple Retail Store are not eligible for the mail-in refund, but can be returned through the returns process found at www.apple.com/legal/sales-support/reseller. Apple reserves the right to change the Terms and Conditions of this refund request or modify or end this request process at any time and without notice. This offer is for end-user customers only. Reseller, governmental, institutional, nonprofit organizational, and small business purchases do not qualify.

QUALIFYING PRODUCT: Only Apple-branded hardware is eligible.

PROOF OF PURCHASE: Submit proof of purchase consisting of the itemized, dated sales receipt(s) showing all products purchased, the selling entity's name and address, and the prices paid for the qualifying products. Handwritten receipts will not be accepted. Order acknowledgments, packing slips, and purchase order copies are not valid.

CLAIM PROCEDURES: Claims must be submitted via mail within 14 days from the date of your original sales receipt. Duplicate or incomplete authorization forms will not be honored. Mail the completed original claim, proof of purchase, and original hardware (including media and original box containing UPC labels). Refund checks will only be mailed to an address located within the 50 United States, the District of Columbia or Canada. It may take up to eight (8) weeks after submission of a completed claim that is made in accordance with these terms to receive your check.

OTHER TERMS AND CONDITIONS: Apple and its agents are not responsible for accepting, processing, or honoring incomplete or late refund requests. Providing false or misleading information disqualifies any submitted refund claim. Apple and its agents reserve the right to deny and/or disregard any refund request deemed to be false, misleading, fraudulent, or inconsistent with the terms of this offer. This offer is void where prohibited or restricted by law. Apple is not responsible for an inability to read the terms of this request process due to the fact that these terms are displayed in the English language. Apple is also not responsible for any loss, destruction, or theft of your proof of purchase. Apple is not responsible for printing errors. Copies of these Terms and Conditions, the completed authorization form, the proof of purchase, and the UPC labels should be kept for your records. Submissions will not be returned and become the property of Apple. The information you provide will be subject to Apple's privacy policies posted online at www.apple.com/legal/privacy. For more information, or to learn the status of your refund request, please email ac_rightofreturn@apple.com or go to www.apple.com/legal/sales-support/reseller